

European Network Services

Saving the planet one component
at a time...

ABOUT US

European Network Services are the market leader when it comes to networking product repairs and procurement. Our repair services cover all major manufacturers. The ENS Group also sell new and refurbished networking products including: switches, hubs, routers modems etc.

Across our three locations (UK, France and Germany), we have international access to 1000s of stocked products.

Our motto is: Saving the planet one component at a time...



European Network Services LTD
founded 1988



European Network
Services SARL
opened 1995



European Network
Services GmbH
opened 2000

EUROPEAN NETWORK SERVICES AT A GLANCE

- UK: Berkshire
 - FR: Normandy
 - DE: Brandenburg
- 



All repairs are carried out in our **ISO-certified** facilities. We repair around 15,000 devices annually within the ENS Group.

OUR SERVICES AT A GLANCE

Our competencies: All of our repairs are carried out to component level in a targeted and preventative manner.



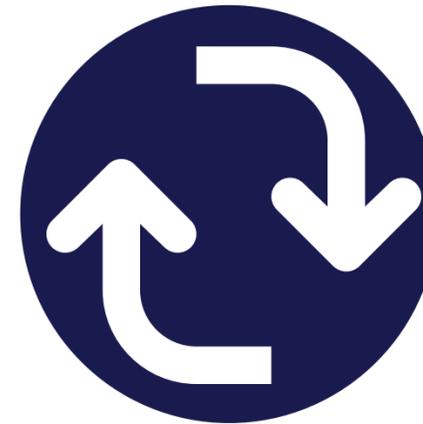
REPAIR



MAINTENANCE CONTRACTS



INSURANCE APPRAISAL



REPLACEMENT PROCUREMENT



ON-SITE SERVICE



RECYCLING



REPOWERING



STORAGE



HOTLINE SUPPORT

ENS UNITED KINGDOM

OUR CLIENTELE



Manufacturers



Government



Operations &
Maintenance
companies



Health Sector



IT Companies



Telecom
companies



SOME OF THE NETWORKING PRODUCTS COVERED





RELATIONSHIPS WITH MANUFACTURERS

At ENS, we see quality, lead time and pricing as a big part of our service, therefore:

- ✓ Our engineers are highly qualified, trained and certified by a number of manufacturers.
- ✓ Our repairs are carried out to the manufacturer's specifications and standards.
- ✓ We have access to multiple manufacturer's firmware and software updates.
- ✓ The ENS Group certifications include:

- The Iso 9001
- The Iso 14001
- Joscar
- Cisco Partner



ENS PROVIDE SOLUTIONS!

Core competence: Repair, service and maintenance of networking products in our own, ISO-certified facilities.



SYSTEMATIC FAULT DIAGNOSIS/ VISUAL CHECKS



REPAIR OF DEFECTIVE COMPONENTS



PERFORMANCE / FUNCTION TESTS



PREVENTATIVE REPLACEMENT OF RELEVANT COMPONENTS



CLEANING THE FILTERS AND VENTILATION DEVICES



SERVICE LOGS, IF NECESSARY, TRANSMISSION TO APPROPRIATE INTERFACES



DISPLAY REPLACEMENT ON PRODUCTS



FILTER BOARD AND MC CONNECTION REPAIR

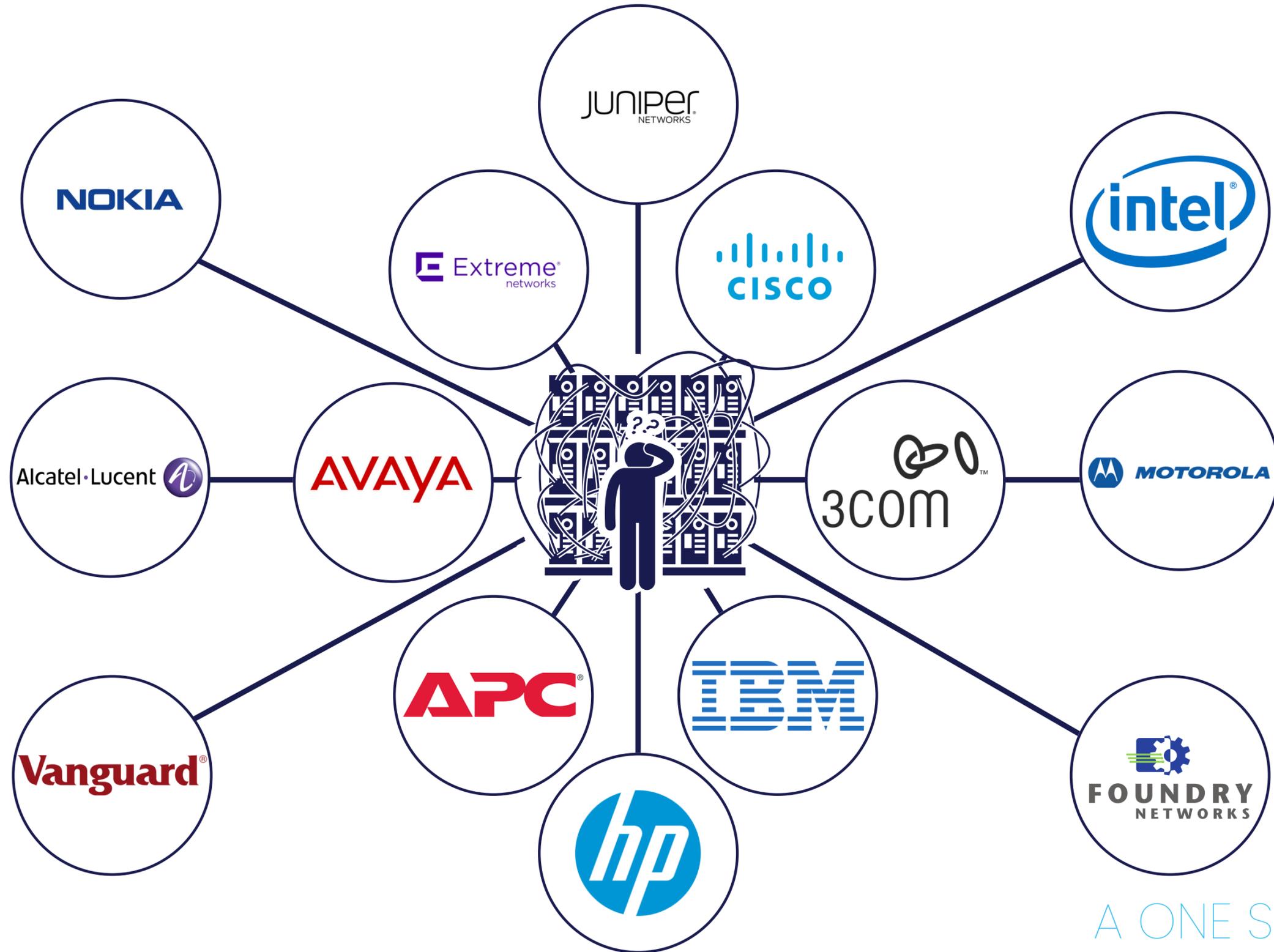


CONTROL CARDS AND POWER BOARD EXCHANGE



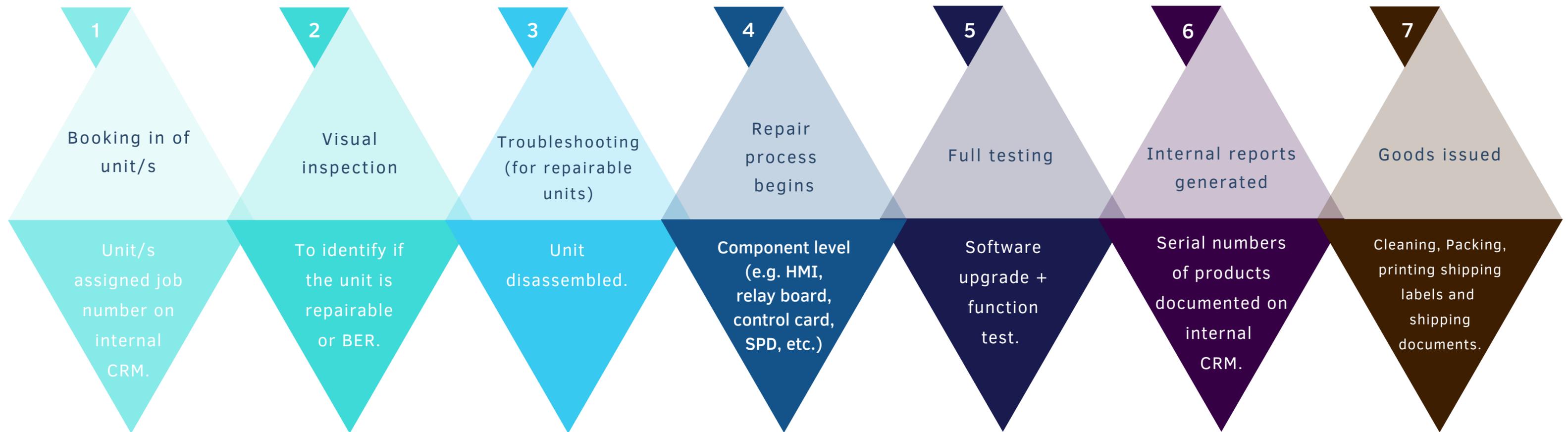
FIRMWARE AND HARDWARE UPDATES ACCORDING TO THE MANUFACTURER'S SPECIFICATIONS

SOME OF THE MAJOR MANUFACTURERS WE COVER



A ONE STOP SOLUTION..

REPAIR PROCESS/ IN-HOUSE REPAIR

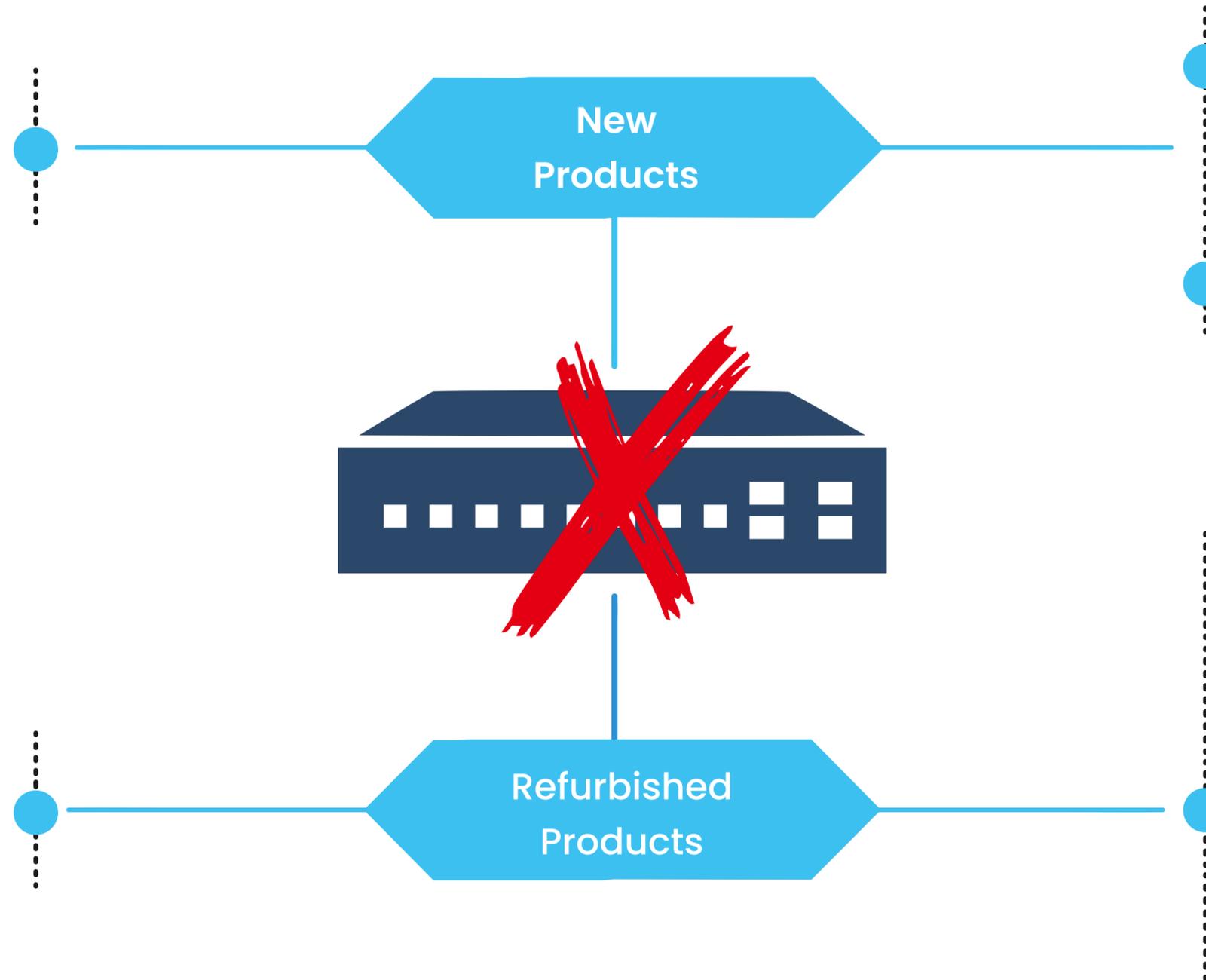


BER?

Stock access all over UK and EU

Through our international storage facilities, we have the capacity to hold high stock volumes, ensuring fast availability within our internal shipping system. An international access is particularly useful when it comes down to a quick and effective solution for required networking parts.

All of our refurbished devices are fully tested and in good working condition. All of our repairs and refurbished products come with a standard warranty with the option to purchase additional warranty.



All of our new products come with a standard manufacturer's warranty.

Our promise to you, is to offer a high quality service and fast lead times.

Our company values are to promote the idea of sustainability. Through a repair or purchase of a refurbished product you can help our environment considerably. Our support doesn't stop with the repair. If your product is BER, we have a variety of solutions for you.

RECYCLING AND PROCUREMENT

IF WE CAN'T FIX IT, WE'LL RECYCLE OR OFFER YOU A REPLACEMENT!

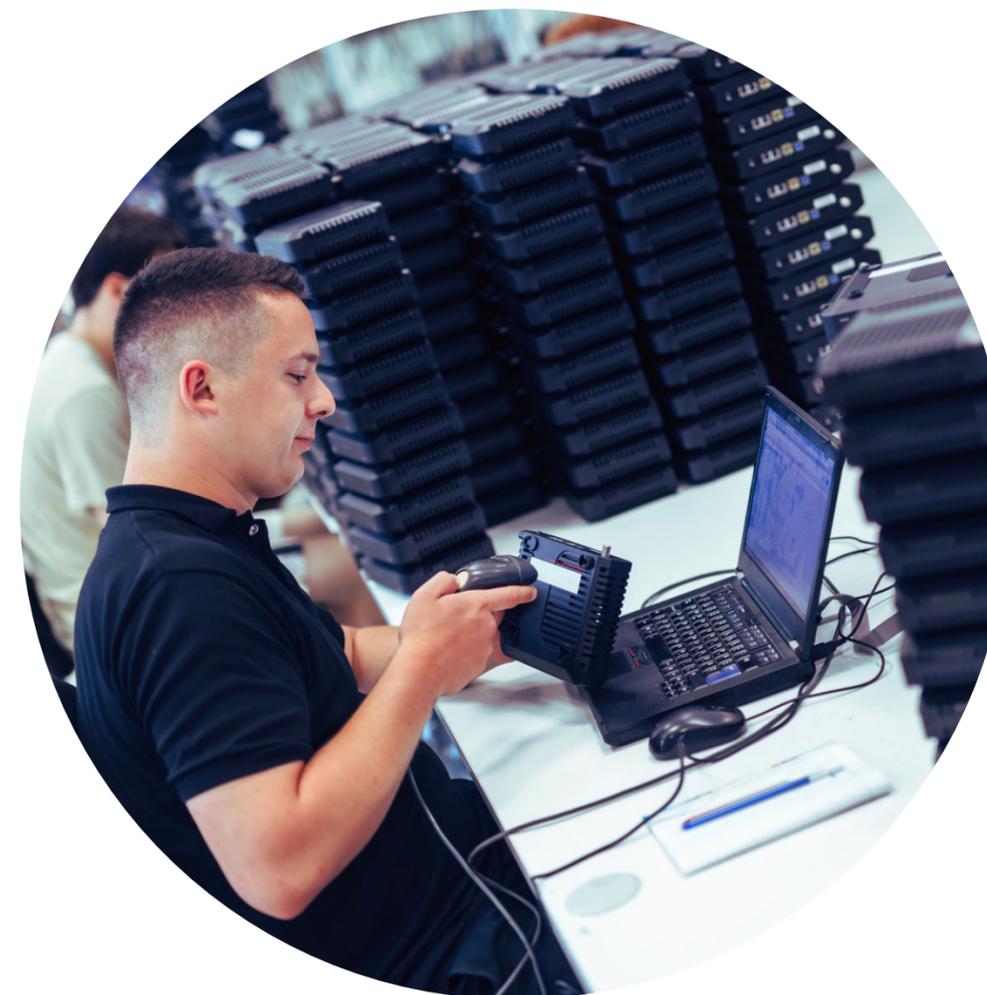


ENS is proud to offer our customers a recycling service for irreparable networking products.

We can even arrange collection!

Our recycling process includes all necessary steps to counteract the problem of generating unnecessary e-waste, e.g. recycling of reusable materials. Elimination of toxic pollutants (electrolyte) etc..

ENS meets the globally recognised Standards ISO 9001:2015, ISO 14001:2015.



We offer thousands of refurbished and new networking products for customers to purchase. [Contact us](#) for more information.



MAINTENANCE CONTRACTS

BENEFITS TO YOU:

We can provide a single source for multi vendor IT & Networking support. Our Maintenance Contract service assures that your Infrastructure stays running with **24/7 support**.

We can cover you for as many years as you wish and provide the service at a price that suits.



Hardware support for all IT & Networking Equipment at your location.



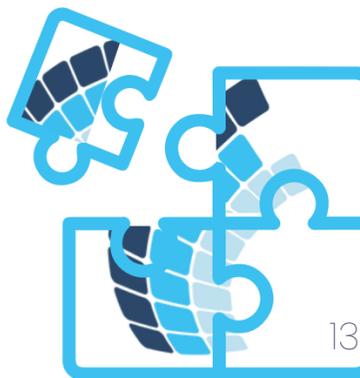
Fast response, fix and guaranteed response contracts.



Nationwide Network of highly trained field based technicians.



One-Stop solution.



WHY YOU SHOULD CHOOSE ENS



Fast response times within 1-4 hours.

ENS provide the highest service, quality and turnaround time.

Outstanding conditions for framework agreements.

Qualified, up-to-date advice/ support.

Assigned account managers.

WHY YOU SHOULD CHOOSE ENS



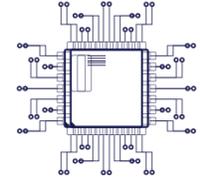
Complete standard order processing in 10-15 business days, dependant on part availability.



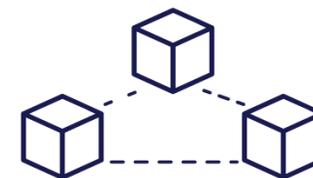
Express service by arrangement.



30+ years of experience with manufacturers and components.



Repairs down to component level.



Efficient and reliable logistics services.



Guarantee on all repair works carried out.

CONTACT US

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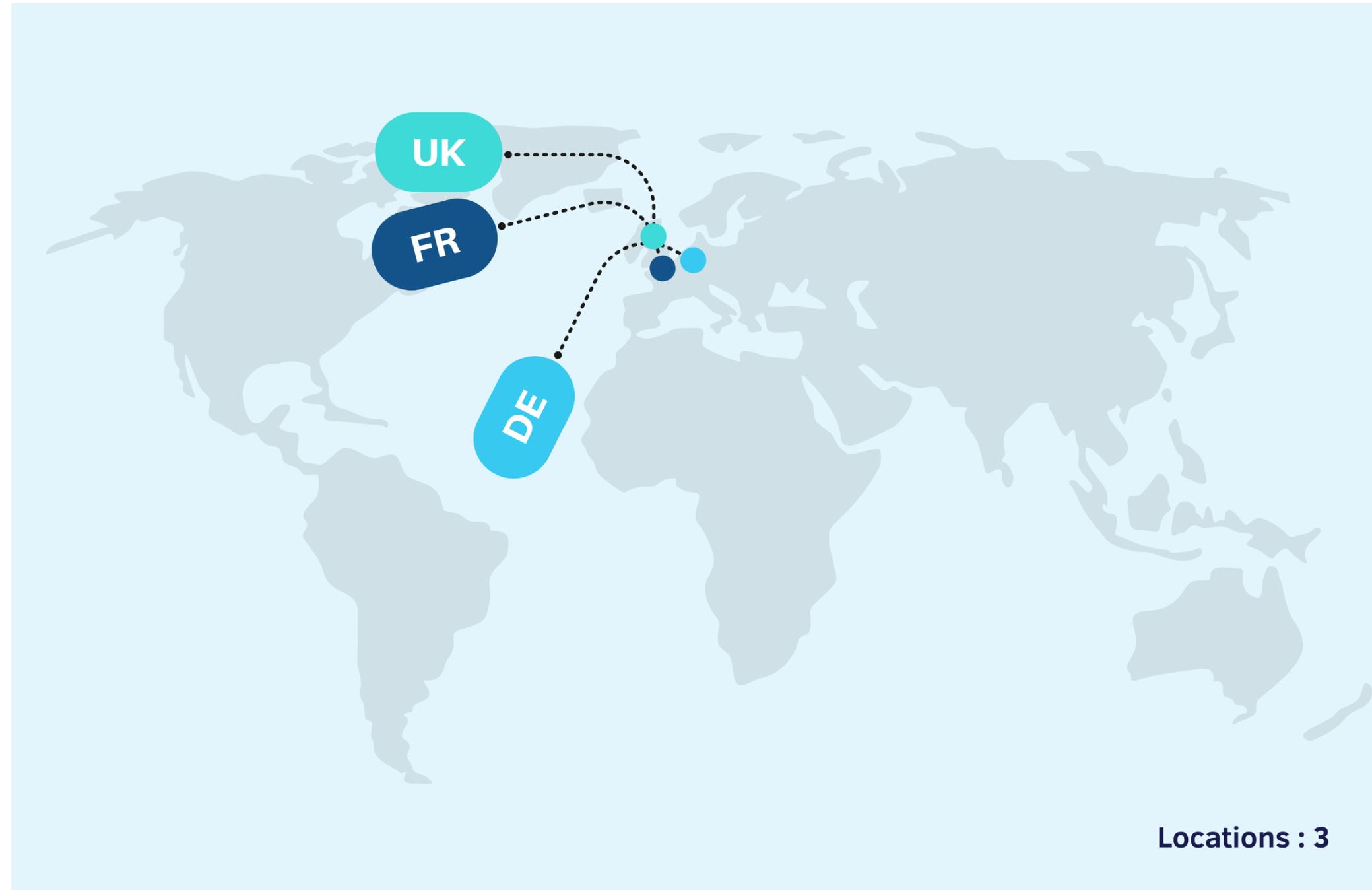
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Locations : 3



EUROPEAN NETWORK SERVICES

Saving the planet one component at a time...



ISO 9001
Quality
Management
Systems
CERTIFIED

ISO 9001: 2015 / FM 14741



ISO 14001
Environmental
Management
CERTIFIED

ISO14001:2015 / EMS 720734