



## **ENS Recycling Procedure for UK**

European Network Services LTD, prioritises the importance of ethical e-waste disposal. The ENS Group are committed to providing sustainable and environmentally friendly solutions when recycling their customer's products; keeping in line with their mission statement of 'saving the planet one component at a time'.

The ENS Group is ISO certified for quality management (ISO 9001: 2015/ FM 14741) as well as Environmental Management (ISO 14001: 2015/EMS 720734). Therefore, the disposal of end of life products is taken very seriously.

## **E - waste**

Electronic waste or 'e-waste' (as referred to in this document) is the name given to products at the end of life or BER (Beyond Economical Repair stage) which are no longer possible to salvage or repair. For the ENS Group this includes: all networking items (switches, hubs, routers, modems etc.) and solar items (solar inverters, parts of central solar inverters etc.). In some cases, products can be reused/ refurbished but in most cases the products are broken down and ethically recycled.

## **The ENS Group E-waste considerations**

- Environmental protection
- Ethical disposal
- Customer Data Protection

## **Environmental Protection/ Ethical Disposal**

All BER products (networking or solar) are dismantled by qualified engineers in our specialist facilities (housing anti-static flooring). The dismantled parts are sorted into separate containers. The parts are not under any circumstances mixed inappropriately with household waste bins or general scrap. The ENS Group is regularly audited by BSI, ensuring all procedures are undertaken correctly and ethically. The E-waste is finally disposed of at specialist accredited facilities.

## Customer Data Protection

In adherence with the 2018 Data Protection Act, the ENS Group is proud to offer a secure service when disposing of E-waste. The ENS Group have undergone rigorous checks to ensure that up to date data protection requirements are met.

When disposing of any devices, we ensure that all data stored on the device is wiped and any customer data on the physical device is removed.

The ENS Group is committed to encouraging ethical recycling of BER products and have done so by including this service within the investigation charge. Meaning, the customer pays a one-time fee for the investigation of the unit. If the unit is deemed BER there is no additional cost to dispose of the unit on site.

## Summary

When it comes to the recycling of WEEE, solar inverters, metals and refurbished IT hardware, the ENS Group is committed to:

- Complying with all UK laws.
- Maintaining high standards of commercial conduct and business ethics.
- Complying with WEEE & metals recycling industry standards.
- Observing the highest practical standards of environmental care and protection.
- Maintaining a correct and up to date health and safety standard.
- Possessing adequate public and employee liability insurance cover.

The ENS Group pledge to reuse and recycle all parts, as per our mission statement of 'saving the planet one component at a time...'

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ISO 9001: 2015/ FM 14741



ISO 14001: 2015/EMS 720734